

VOLID ORDER STIMMARY.

## **RETURN PRODUCTS FORM**

All products returned via <u>post</u> are to be sent to:

homehairdresser.com.au Locked Bag 5022 Business Hub Bourke Rd Alexandria NSW 2015 All products returned via <u>courier</u> are to be sent to:

homehairdresser.com.au Unit 8, 1801 Botany Rd Banksmeadow NSW 2019

(Warehouse Hours: Monday - Friday, 9:00 - 16:00 AEST)

TAX INVOICE NUMBER:		FULL NAME: CONTACT PHONE NUMBER:		EMAIL ADDRESS:		You may send your return by regular post however we highly recommend registered post so you can track that we received your return.	
QTY:	STOCK CODE:	PRODUCT DESCRIPTION:		DATE PURCHASED:	REASON CODE:		
						1 - Not as expected	
						2 - Incorrect Item 3 - Item faulty	
						o nom radity	

Items which are either damaged or faulty may be returned to Home Hairdresser for an exchange or full refund of the purchase price (including original freight fee). You may opt for a refund or exchange at your own discretion.

Non-faulty products returned for exchange or refund must be unused. Any request for exchange of non-faulty products will, if possible, be fulfilled subject to a re-shipping charge. If replacement cost is higher, the additional cost is the responsibility of the customer.

If you have any queries regarding your return or refund, please contact us by email info@homehairdresser.com.au, by using our Contact Us form on the website, or by phoning (02) 9666 3611 (Monday - Friday, 09:00 - 16:00 AEST).